



SIMOON TRAVEL BOOKING FORM

All the Air Holidays and flights in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL number is 6694

To secure your place on any of our tours please return this form to Simoon Travel with a deposit of £500 per person. If paying by cheque please make it payable to Simoon Travel Limited.

PERSONAL DETAILS

Title	First Name (exactly as on passport)	Surname (exactly as on passport)	Known As	Date of Birth	Passport No.	Expiry Date	Profession	Nationality	Have you travelled through an Israeli border with this Passport?
									Yes <input type="checkbox"/> No <input type="checkbox"/>
									Yes <input type="checkbox"/> No <input type="checkbox"/>
									Yes <input type="checkbox"/> No <input type="checkbox"/>
									Yes <input type="checkbox"/> No <input type="checkbox"/>

TOUR DETAILS

Tour Dates _____

Title of Tour _____

Have you chosen to book optional extra days? If yes, please specify _____

REQUIREMENTS

Room Type : Single
Twin
Double

If more than one please specify _____

Do you require international flights? Yes No

Please provide flight details if booking yourself _____

Do you have any special dietary requirements? Yes No

Please specify any special requests _____

CARBON OFFSETTING

If agreed by you, a voluntary surcharge - calculated on the distance flown, will be added to the cost of your tour. This will be donated to The World Land Trust, a wildlife and conservation charity. See booking terms and conditions for full details.

I would like to offset my flights Yes No Other Amount _____

DECLARATION

Important: I hereby accept that I, on behalf of both myself and all others on this booking form have read, understood and accepted the booking conditions, general information and all other information sent to me. I also accept that I am/we are medically fit to travel on the tour.

SIGNED _____

DATE _____

PAYMENT DETAILS

Card No	<input type="text"/>	Issue Date	<input type="text"/>	Expiry Date	<input type="text"/>
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I wish to pay by: Mastercard Switch* Visa Delta Maestro Cheque *Switch Issue Number

Cardholder's Name: _____

Cardholder's Address: _____

Debit Balance (when due): Yes No All credit card transactions will be subject to a 2% processing fee. There is no charge for debit card transactions.

CONTACT DETAILS OF LEAD PASSENGER

Name: _____

Address: _____

Postcode: _____

Daytime Tel: _____

Home Tel: _____

Email Address: _____

CONTACT DETAILS OF NEXT OF KIN IN CASE OF EMERGENCY

Name: _____

Address: _____

Postcode: _____

Daytime Tel: _____

Home Tel: _____

Relationship: _____

TRAVEL INSURANCE

Do you wish to purchase travel insurance? Yes No

If you have not chosen to purchase your travel insurance through Simoon Travel, please provide details of your policy

Insurance Company: _____

Policy No: _____

Emergency Assistance Company: _____

Tel: _____

SIMOON TRAVEL BOOKING TERMS AND CONDITIONS

Booking

To make a booking you must send a signed, completed Booking Form to the Company together with a deposit of £500 per person. If we do not book your flights, the deposit is £300 but we remind you that your holiday will not be protected under the ATOL scheme. We will then invoice you for the remainder of the cost, which must be paid no later than nine weeks (63 days) before departure. If you book less than nine weeks before departure, full payment must be made at the time of booking. The booking is not accepted and no contract exists until the date shown on the confirmation issued by the Company to you. The company reserves the right to decline or terminate any booking at its sole discretion and in circumstances not involving breach of this agreement by the Client, all monies paid by the Client will be refunded. The booking form must be signed by a person over the age of 18 on behalf of all individuals named on the booking form (each a "Client" and together the "Clients").

Payment

If you have not made your final payment, including any surcharges by the time it is due (nine weeks before departure), we will contact you to make arrangements for its late payment. If this cannot be agreed, we reserve the right to cancel your booking and release the place for resale.

Consumer Protection

When you buy an ATOL protected air package or flight from us you will receive a confirmation invoice form us confirming your arrangements and your protection under our Air Travel Organiser's License number 6694. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. Please ask us to confirm what protection may apply to your booking.

Group Bookings

If you make a booking on behalf of others as well as yourself (this includes School bookings), the Company shall assume that, unless advised otherwise in writing, you have the authority of each individual listed on the booking form to enter into this agreement and that you and those individuals hereby agree to be jointly and severally liable to us for any breach of this agreement.

Cancellation by the Client

If the Client needs to cancel a booking, or, if any member of the Client's party on whose behalf the Client has booked, has to cancel a booking, we must be informed in writing by the Client who made the booking. The cancellation only takes effect from the date on which the notification reaches our offices. In this case and whatever the reason for the cancellation, any deposit paid and any insurance premium paid would be forfeit.

The Client is responsible for the following cancellation charges:

Period before departure date within which written cancellation is received by the Company	Amount of Cancellation charge (expressed as a % of the total journey cost exclusive of insurance)
Up to 63 days prior to departure	Deposit
62 – 28 days prior to departure	50% of tour cost
27 – 14 days prior to departure	75% of tour cost
13 – 0 days prior to departure	100% of tour cost

You may be able to claim under your insurance policy if your reasons for cancellation fall within the terms of the policy.

If a group booking has been made and the cancellation by one or more members of that group results in there no longer being a sufficient number of participants to ensure the viability of the trip, the journey as a whole will be cancelled and normal cancellation charges will be levied by the Company on all group members. If the School/Head or Board of Governors, local authority or other sponsoring organisation withdraws its support for the journey of a School group, the journey will be cancelled and normal cancellation charges will apply.

Prices

The price of the tour is subject to surcharges only if the basic tour price – that is excluding any insurance premiums, amendment charge, extensions or optional services that may have been booked – increases by over 2% of such price. The Company reserves the right to increase the tour price to take account of the following items: government action, currency fluctuation, transportation costs, including the cost of fuel, overlying charges, airport charges and increase in scheduled air fares. Prices quoted by the Company are based on sterling exchange rates on www.xe.com. The Company will absorb a sum equal to 2% of the tour price should a surcharge be necessary. The Client shall pay any sum in excess of this 2% but if the surcharge amount (being the sum passed on to the Client) results in an increase of more than 10% of the tour price excluding insurance premiums, government taxes and amended charges, the Client may cancel the booking in writing within 7 days of notification of the surcharge and obtain a full refund.

Alterations to the Itinerary

The Company reserves the right to make such reasonable changes to the prices, itineraries, services or other particulars contained in any of the Company's material as it deems fit at any time as individual circumstances may dictate. The Company will endeavour to minimise the impact of such prices and changes, however, in such circumstances no compensation will be payable.

Hotels

The Company endeavours to pick the cleanest most comfortable hotels that are available, however due to the very basic infrastructure of some countries concerned, hotel management can be poor. Occasionally over busy periods, hotels have been known to double book and cannot accommodate clients. This is out of the Company's control but it will do its best to move you to a hotel of the same standard whenever possible. The company cannot be held responsible for poor standards due to the hotel's negligence.

Flights

The Company shall not be liable for any delays in flight departure times and is not responsible for any expenses incurred by a Client for refreshments and accommodation costs incurred as a result thereof.

Visas

a) The Client accepts all responsibility for providing accurate details, clear photographs and other documentation that may be required to process visas. The Client must comply EXACTLY with the requirements set out by the Company for the process of visas.
b) The Client expressly accepts that once his/her passport has been submitted to an Embassy by the Company, that it is the sole responsibility of the Embassy concerned to issue the visa. The Company does NOT accept any responsibility for visa rejection to the Client due to incorrect information supplied by the Client or for any other reason. If for whatever reason the client's visa is rejected the Company will have to raise a charge for admin and flight deposit to the client.

Cancellation by the Company

The Company may cancel a booking for reasons of force majeure, a low level of bookings or due to the Client's fault. In this case the Client will be offered alternative itinerary and/or arrangements or a full refund. The Company will notify you of the cancellation of a tour not less than 6 weeks prior to departure except in circumstances of force majeure. Force majeure includes war, threat of war, riot, civil strikes, industrial dispute, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions or other similar or unusual or unforeseen events which prevent the performance and/or prompt performance of this agreement. In these circumstances the Company does not accept liability or responsibility for the consequences of such events nor any liability for compensation. If Foreign Office advice puts a ban on travel to any such country we operate in, The Company will cancel the tour to a later date or offer an alternative itinerary to another country.

Our responsibility to you

The Company endeavours to provide a level of service that is both professional and of reasonable standard.

a) Where you do not suffer death or personal injury, we accept liability in cases of our own negligence and/or breach of contract and subject to c), d) and e) below, will pay you reasonable compensation.
b) Where you suffer death or personal injury due to an activity booked with us before departure we accept responsibility subject to c), d) and e) below.
c) We accept liability in accordance with a) and b) and subject to d) and e) below except when the failure is:

Not due to any fault on our part or that of our servants, agents or suppliers and is; Attributable to you or;

Attributable to a third party unconnected with the provision of the services and are unforeseeable or unavoidable or;

Due to unusual and unforeseeable circumstances beyond our control and could not have been avoided even if all due care had been taken or;

Due to an event which even with all due care we could not foresee or forestall.

d) Where a claim (whether personal injury or non personal injury) arises out of loss or damage suffered during the course of air travel, rail travel, sea travel, road travel or hotel accommodation, our liability and/or the amount of compensation you will receive is limited as if we were carriers within the appropriate International Conventions.

e) The Company's acceptance of liability is subject c) and d) above and to assignment by the Client to Simoon Travel Limited of the Client's rights against any agent, supplier or sub-contractor which is in any way responsible for the unsatisfactory arrangements or the Client's death or personal injury. Such acceptance of liability is also subject to your following the procedures of notification of complaints set out in the insurance clause below.

Your Responsibility

a) Schools and Under 18 groups: In cases where the Clients are under the age of 18, all responsibility for the responsible and good conduct of all Clients during their journey is assumed by the person signing the Booking Form. At least one responsible adult must be present with the group and on duty at all times.

b) Each Client agrees to accept the authority and decisions of the Company's employees, tour leaders, representatives and agents whilst on tour with the Company. If in their opinion the safety, health, level of fitness or conduct of a Client at any time before or after departure, appears likely to endanger the safe, comfortable or happy progress of a tour that Client may be excluded from all or part of the tour without refund or recompense. In this event, the Company shall use its reasonable endeavours to repatriate the Client provided that any additional costs that may be incurred are pre-paid and that the Company is reimbursed for any administrative costs and expenses associated therewith.

c) It is your responsibility to ensure that passports and any other necessary documents are in order before departure.

d) The company will not be liable for clients missing flights as a result of late check-ins and no refunds will be given if you fail to take up any component of your holiday. No credit or refunds will be given as a result of lost or destroyed travel documents.

Medical Requirements

By signing the declaration, you agree that all named persons are fit to travel. If you feel that there is something in your medical history that has any chance of impacting on the tour, you MUST ask us for a medical form which you will be required to fill out. Those under the age of 18 will need the medical form signed by a parent or guardian. If the Company believes that it is unable to properly accommodate any particular needs, the Company reserves the right to decline/cancel your booking subject to the conditions laid out in these terms and conditions.

Medical Treatment

In the case of ill-health the Company may make such arrangements as it sees fit and recover the costs thereof from the Client. By participating on a tour with the Company and in cases of emergency, the parents or guardians of Clients under the age of 18 years, shall be deemed to have given authority to the Company's employees and representatives to arrange whatever medical or surgical treatments are deemed necessary for such Client, to act In Loco Parentis and to sign any form of consent on their behalf.

Acceptance of Risk

The Client acknowledges that the nature of the tour is adventurous and that such holidays may involve a significant amount of personal risk (which may include *high temperatures, changing climate, local fauna, remoteness of medical services, physical exertion and difficult evacuation procedures*). The Client hereby assumes all such risk and does hereby release the Company from all and any claims and causes of action arising from any damage, injury or death resulting from these inherent risks.

Insurance

It is mandatory that the Client is covered by adequate insurance at the time of booking and before setting out on a tour. We have an insurance scheme specifically designed for this kind of travel, and we strongly recommend that you use it. Your insurance must cover personal accident, medical expenses, loss of effects, repatriation costs and all other associated expenses which might arise as a result of loss, damage, injury, delay or inconvenience. This policy must include a minimum cover of £2,000,000 for medical and repatriation expenses.

The Client must ensure their insurer is aware of the type of travel to be undertaken. The insurers name, policy number and emergency phone number when abroad must be given to the Company prior to departure as detailed overleaf. The client acknowledges that the tour price does not include the cost of any personal travel insurance. The Company cannot be held responsible for the inadequacies or failure of any policy to cover claims made.

Carbon Offsetting

We at Simoon, like you, are under no illusions that climate change presents real threats and challenges to the planet and to the prosperity of future generations; therefore we are committed to doing our bit to help.

We do this by means of an annual audit through the **Carbon Balanced** programme by **The World Land Trust (WLT)** - a wildlife conservation charity with a proven track record of successful tropical forest purchase and protection projects. The audit calculates the carbon dioxide emissions associated with our employees' commute to and from work, our annual office energy usage and our air and other travel. WLT also recommend organisations who can advise us on how we can best continue to reduce our emissions.

WLT is first and foremost a conservation charity and by offsetting travel related emissions with Carbon Balanced we can contribute to mitigation of climate change and support biodiversity conservation at the same time. Contributions therefore have a **dual beneficial effect**.

WLT is a **UK-registered charity** with over 18 years experience in protecting habitat and biodiversity throughout the world. Their Carbon Balanced Restoration Ecology projects are unique in that each one is specifically designed to benefit biodiversity.

Please go the WLT website (www.worldlandtrust.org) and Carbon Balanced website (www.carbonbalanced.org) for further information.

For all our clients, a **voluntary surcharge** - calculated on the distance flown, will be added to the cost of your tour if agreed overleaf and we encourage you to pay it as part of doing your bit to help. The current cost for return flights, per person are shown below:

ROUTE	TONNES OF CO2	COST TO OFFSET
Heathrow – Tripoli	.96	£14.40
Gatwick – Muscat	2.66	£39.90
Heathrow – Tamanrasset	1.48	£22.20
Heathrow—Tehran	2.02	£30.30
Heathrow—Damascus	1.64	£24.60
Heathrow—Beirut	1.59	£23.85
Heathrow—Amman	1.74	£26.10

Complaints

If the Client has a complaint about the tour they must notify the Company's leader and/or our local representative at the earliest opportunity. Appropriate action will then be taken to endeavour to rectify the situation; however, if you are still not satisfied the Client shall notify the Company within seven days of return.

Waiver

The booking conditions may only be waived or amended by written mutual consent. When the Client completes the booking form he/she agrees to accept all these conditions, and when the Company accepts the booking we agree to carry out our obligations to you as set out in this agreement and any other information provided to you.

Contract

This contract is to be construed, and any dispute between the parties determined under all United Kingdom law. Any such dispute shall be subject to the sole jurisdiction of the United Kingdom.